



Parish Volunteer Program



Parishes and CatholicCare Sydney Working Together

“I truly believe this is the time for us to shine as a Church.”

Archbishop Anthony Fisher OP in his Pastoral Letter to the Clergy and Faithful, 23 March 2020.

In response to the challenges of the COVID-19 pandemic, Archbishop Anthony Fisher OP has called on all Parishes and CatholicCare to work together to support vulnerable parishioners - the frail, elderly, lonely and isolated. This program will assist those most in need to access groceries, medicine, meals and other support as requested.

First Step: Nominate a Parish Volunteer Coordinator and 5-10 Parish Volunteers and email their details to Laura Rahill on laura.rahill@sydneycatholic.org

What Happens Next?

1. CatholicCare will contact you to acknowledge your Parish's involvement in the program.
2. CatholicCare will contact your nominated Parish Volunteer Coordinator to confirm details and provide further information and links to the online training (Government COVID-19 requirement). Their role as the Volunteer Coordinator will be fully explained to them.
3. We will ask you to advise your parishioners if they require volunteer support to contact CatholicCare via CCareline on **13 18 19**.
4. CatholicCare will email your Parish office weekly with updated bulletin notices and communications for your Parish website and social media, with a focus on CCareline.
5. We can also provide printed CCareline postcards for your Volunteers to put in local letterboxes. This way we can reach out and serve the most vulnerable, within both our parish and the local community.

How will the Parish Volunteer Program work for your Parish?

1. CCareline receives a phone call requesting assistance.
2. CCareline contacts your Parish Volunteer Coordinator via email and text.
3. Your Parish Volunteer Coordinator organises volunteers to assist the caller.
4. Parish Volunteer Coordinators may identify community need and alert CCareline to assist with referrals for additional professional services.
5. CCareline will make a follow up wellbeing call to the community member/parishioner one week later and advise of any further support required.

We ask for your help in promoting CCareline to the community. Sharing the CCareline 13 18 19 number is vital to ensuring that people receive assistance.

CCareline is here to help Sydney families and individuals with relationships, parenting, ageing, disabilities, addictions and mental health concerns.

- ✉ connect@catholiccare.org
- 🕒 8am – 6pm Monday – Friday
- 🌐 CCareline.org

Our Lady of the Southern Cross
Pray for Us

For help finding help, call
CCareline 13 18 19
by CatholicCare